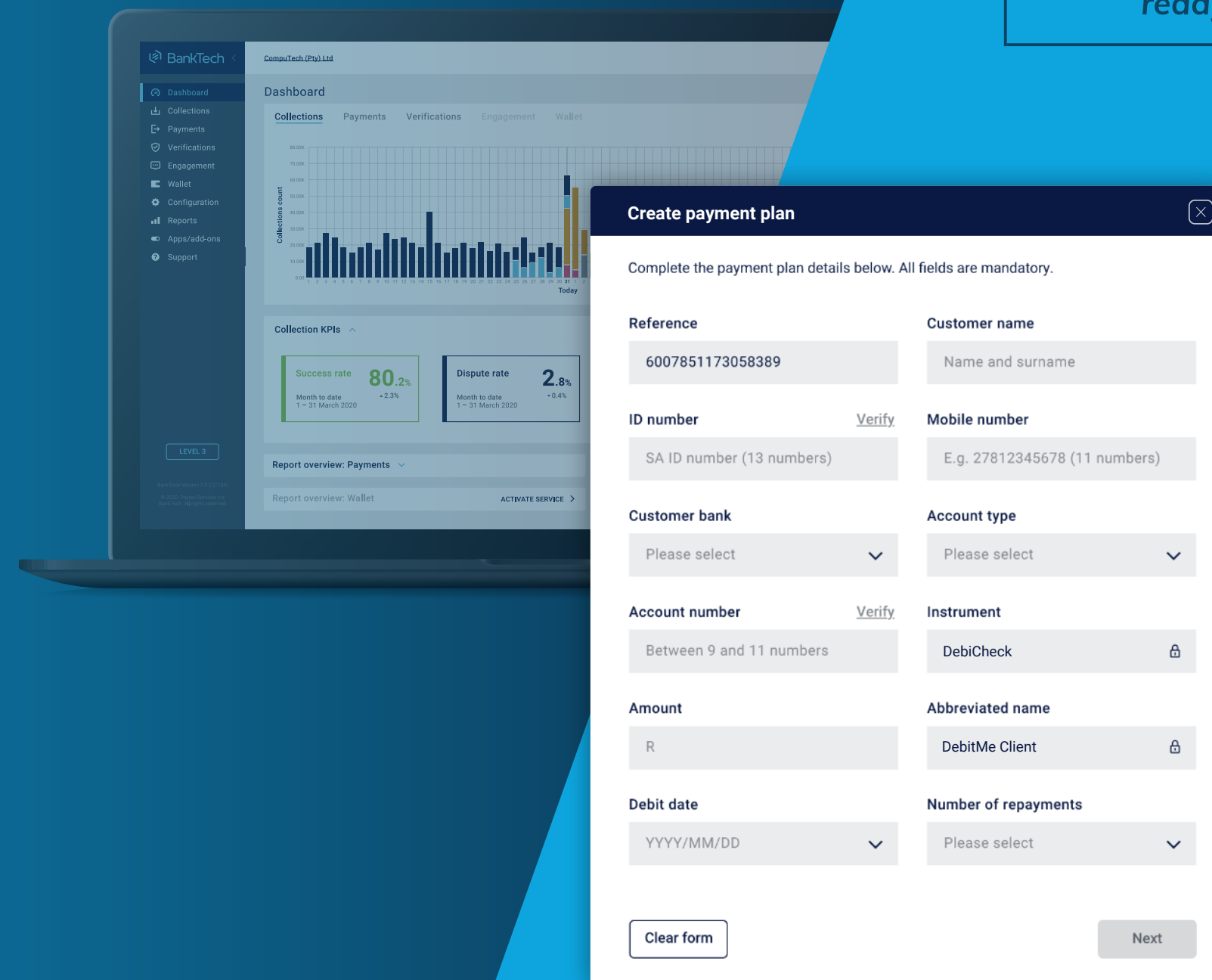




Get DebiCheck Ready – simple, fast, seamless

DebitMe is a turnkey DebiCheck and eMandate call centre solution for creating and managing DebiCheck mandates and collections.



What is it?

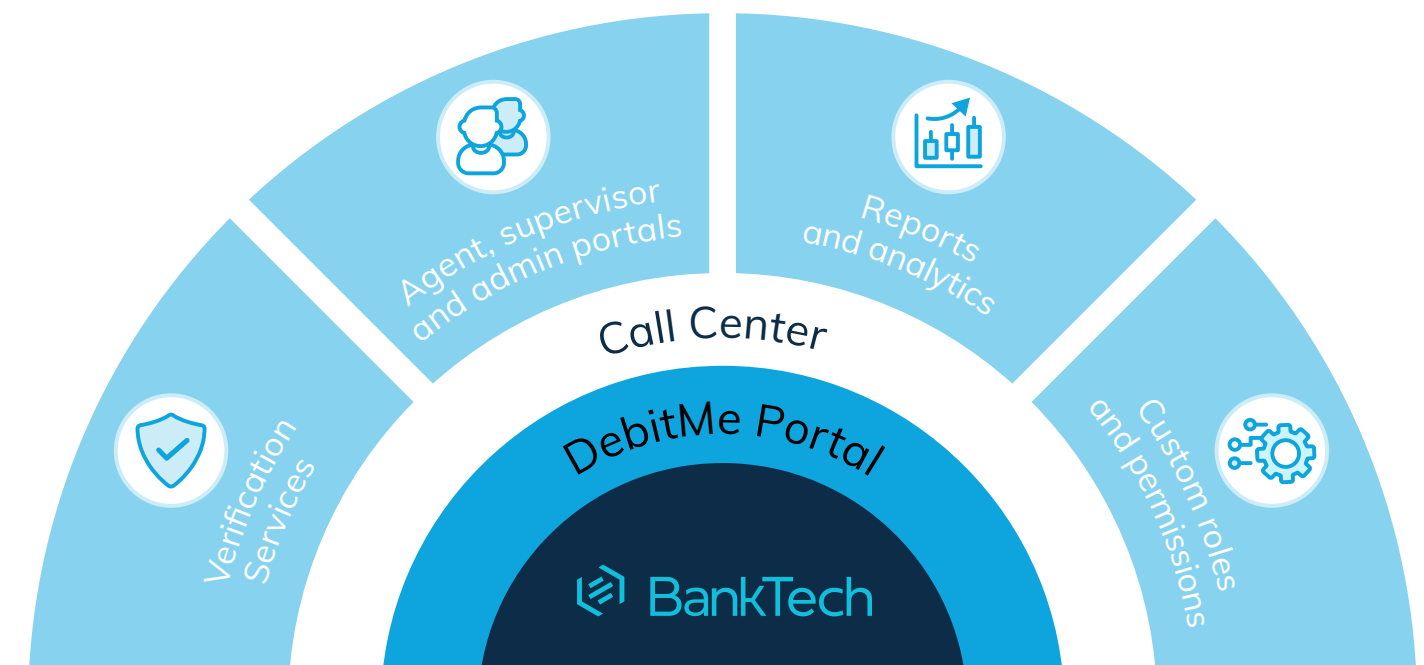
DebitMe is BankTech's call centre add-on, allowing you to access the full power of BankTech in your distributed sales centres. DebitMe has taken care of all the complexity that comes with DebiCheck with an easy-to-use tool.

The **BankTech Console** gives an omni-channel, single view of your entire book, irrespective of method used to upload data. Users can add, amend or cancel mandates/collections and run verifications on client data from the console.

The **DebitMe portal** allows users or agents to capture mandates while engaging with a customer, which is especially useful in call centre/field agent sales channels. Users can create DebiCheck mandates, promise-to-pays or setup a payment plan.

Why use it?

DebitMe simplifies the world of recurring payments, removes the pain and complexity of implementing DebiCheck and fits perfectly in the world of call centres and in-field sales. DebitMe is an extension of BankTech, taking care of your end-to-end collection lifecycle.







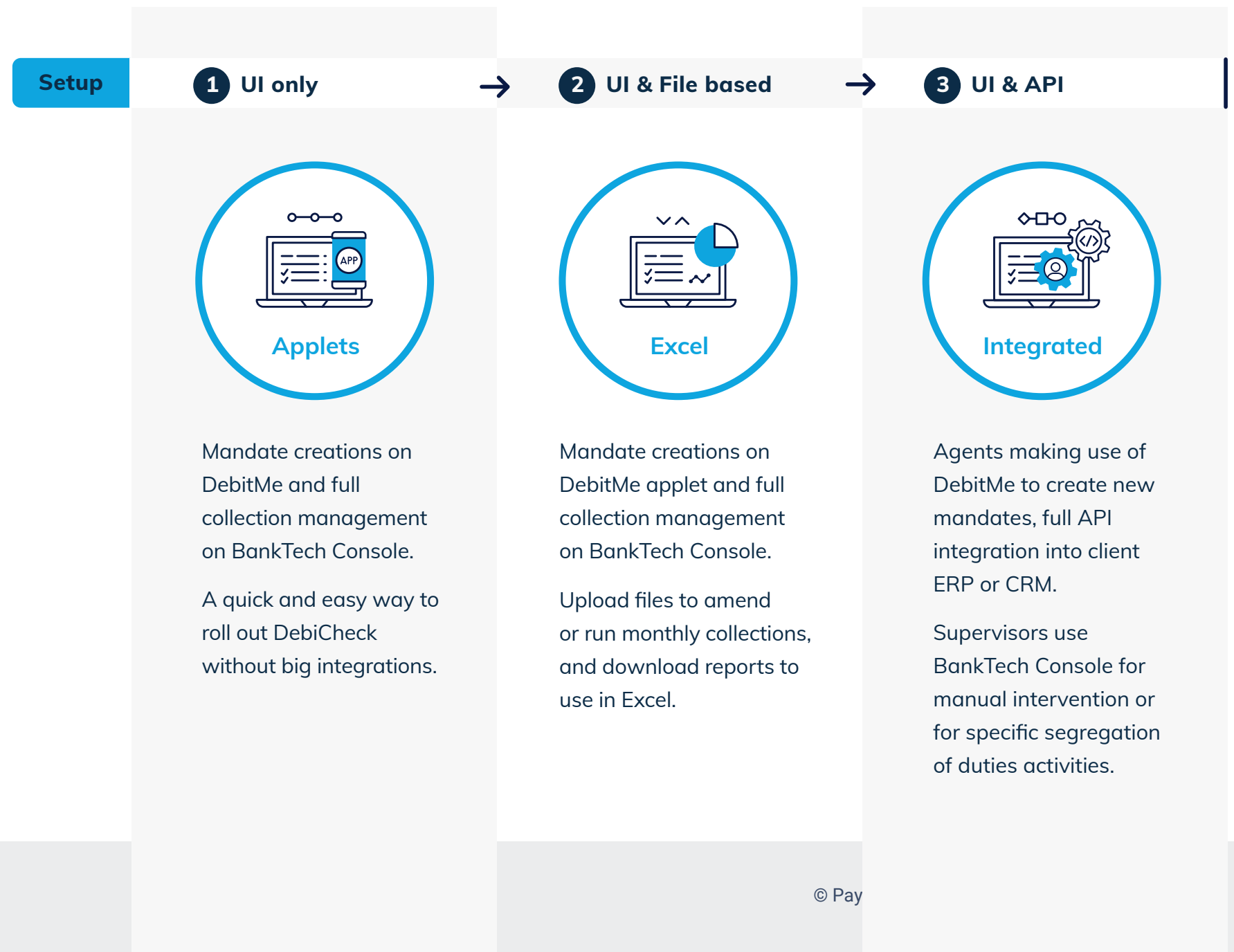
Out-of-the-box solution

DebitMe is an all-in-one solution for large sales or agent led customer payment servicing.

No need for multiple integrations or systems.

- ✓ Simple user interface
- ✓ Automated workflow
- ✓ Multi-bank processing

Implementation process



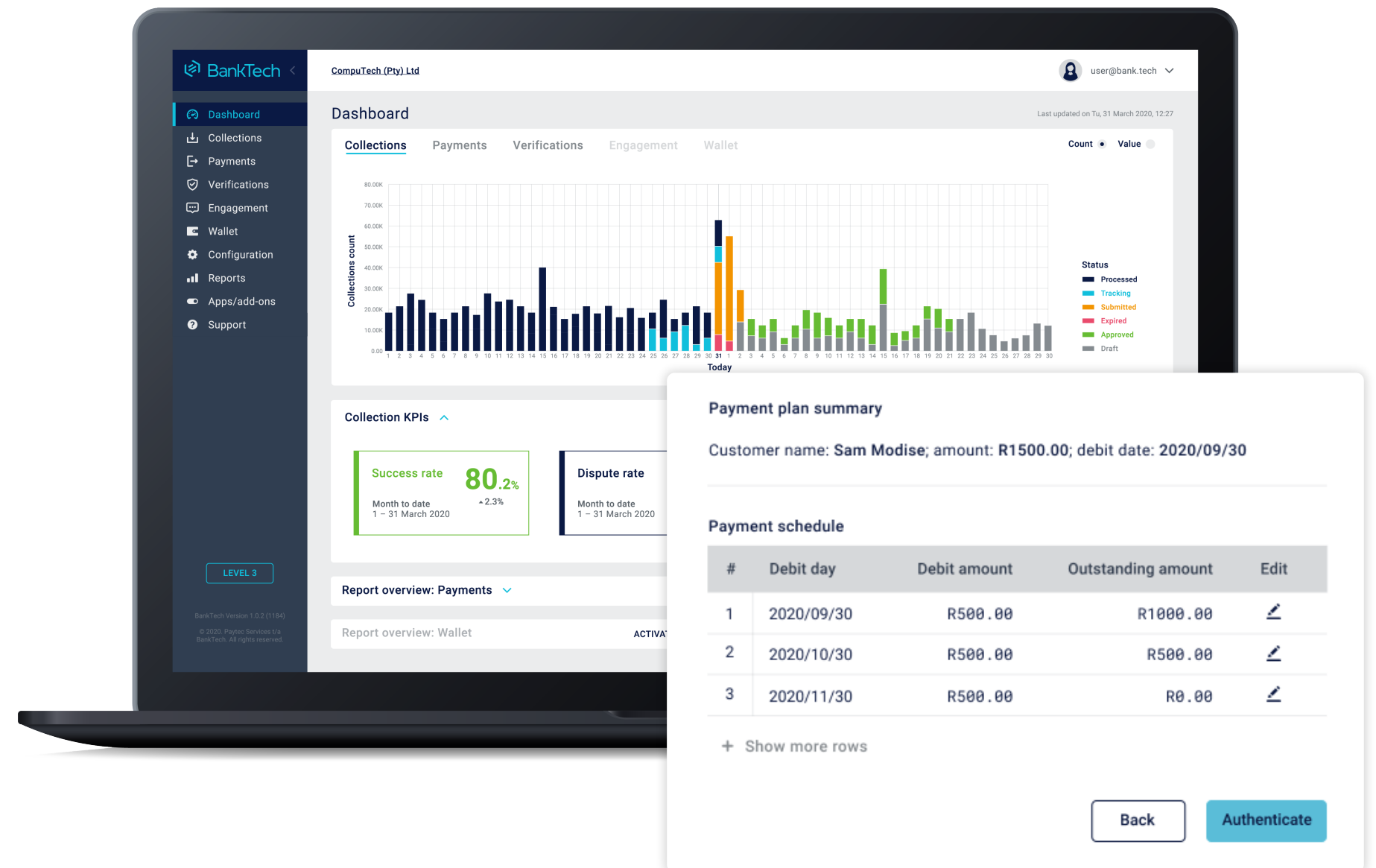
Smart monitoring and reporting

Single view manager's dashboard

The customisable payment solutions with all our Omnichannel features are built on a secure, trusted and PCI certified platform. Take payment over the internet and phone with ease, safe in the knowledge that your transactions are protected, and your customer's information is encrypted.

Customised agent applet

Provide all the tools your agents and supervisors needed in one single interface. The dynamic, streamlined Queue Panel makes it easy for you to monitor queue traffic, check & switch agent status, and quickly conduct call operations like transfer, monitor, parking – within drag & drop or a simple click.



Industries

DebitMe caters for a wide range of industries. The different configuration options allows you to fit DebitMe into your business with the minimal change to your business as usual processes.

The support team can help you setup your profile in way that suits your business, customers and the products that you sell.

